



May 4<sup>th</sup>, 2026

To Our Customers,

Due to ongoing conflicts in the Middle East, global fuel prices have risen significantly without notice. This increase directly impacts transportation and freight costs across our industry.

In response to these unprecedented market conditions, USG Ceilings will be implementing a temporary fuel surcharge that will apply on all prepaid shipments of acoustical tile, suspension grid, Ensemble acoustical drywall ceilings, Mission Critical, USG specialty, and USG Ceilings Plus Design Solutions from USG, **effective May 11<sup>th</sup>, 2026**.

**This freight surcharge will be implemented as a set dollar amount per order as follows:**

Order Type	Weight Range	Surcharge
Partial Truckload	5,000 – 9,999 lbs.	\$100
Partial Truckload	10,000 – 29,999 lbs.	\$170
Full Truckload	30,000 lbs. or more	\$340

Please know that USG Ceilings works hard to control costs within our operations and to minimize the impact of external factors on our customers. The implementation of this surcharge is necessary to ensure that we continue to deliver the high-quality service you expect from us.

We remain committed to transparent communication and providing the best service to our customers. The surcharge will be reviewed regularly and adjusted as market conditions improve.

Thank you for your understanding and continued support of USG Ceilings products during these challenging times. If you have any questions or need further information, please contact your USG Ceilings Sales Representative.

Sincerely,

Mike Toole  
Vice President, USG Ceilings

COVERAGE AREA: All United States – Commercial and Retail